

OIL BURNER TOTAL COMFORT GUARANTEE:

\$229.95

This maintenance agreement covers the following:

- (a) We will inspect and clean your heating system once each year and adjust it to the maximum possible combustion efficiency. A Bacharach Combustion Efficiency Test will be taken.
- (b) We will render emergency burner service 24 hours a day during the heating season September 15th to May 1st. Emergency service will be rendered during normal hours 7:30 A.M. to 5:00 P.M. Monday thru Friday and Weekends and all service not covered by the contract will be billed at our normal preferred customer rates.
- (c) We will repair and replace all parts listed including one standard fiberglass filter.

Atomizing Tub	Circulator Motor (1)*	Fan Belts
Air Cone	Circulator Relay (1)	Nozzle Assembly
Aquastat	Circulator Coupling	Tank Gauge
Blast Tube	Draft Regulator	Tank Shut-off Valves
Blower Motor (up to 1/3 HP)	Electric Wiring on Unit	Thermostat-1 Manual
Burner Fan	Electrodes	Transformer (Ignition)
Cadmium Cell & Relay	Fan & Limit Control	Vent Alarm

*Additional circulators may be covered at a cost of \$35.00 each (or primary covered if more than one circulator).

*Blower motors larger than 1/3 HP will receive \$20.00 toward replacement cost.

WILLIAMS SERVICE CO. agrees to render service to _____ on oil fired equipment located at _____, an annual cost of \$_____ payable within 30 days of date of agreement. The terms of this contract shall be for a period of one (1) year from _____. Agreement will be renewed automatically each year until terminated by either party in writing.

This agreement is not valid and binding until accepted in accordance with general conditions on the reverse side.

Date

Customer Signature

GENERAL CONDITIONS

- 1) This plan is offered subject to inspection and approval of your heating equipment. Any repairs required to place this equipment in acceptable condition are excluded from this Plan and will be charged separately on a time and material basis.
- 2) Upon approval and acceptance, Plan will be effective immediately. Preventive maintenance and combustion service to be performed during the period the Plan is in effect at the mutual convenience of the Customer and Company.
- 3) This Plan is in effect for one (1) year from billing Date, and must be paid within 30 days. Any repairs made before payment will be subject to normal service charges.
- 4) To be covered under the Plan, any service required after **5 P.M.** weekdays, or on Saturdays, Sundays, or Holidays, must be the result of a complete mechanical failure of the oil heating system, thus causing no heat. Any other service calls received during these time periods will be billed to you at our standard hourly rates in effect at that time, and you agree to pay them.
- 5) Service calls resulting from blown fuses or circuit breakers, oil burner emergency switch turned off, thermostat not properly set, or electrical power failure are not covered by this Plan, and will be charged at the regular hourly rate.
- 6) Plan does not include equipment failures resulting from Customer's negligence in purchasing oil.
- 7) Agreement does not cover any of the following: Labor and/or materials to correct malfunction in the heating system such as: piping radiation, duct work, water leaks of any type, domestic hot water coils, flow valves, expansion tanks or filtrol tanks, oil tanks, chimney repairs, combustion chamber, zone valves, circulator bearing assembly, pressure relief valves, water feeders, low water cutoff and feeder on steam systems, clock thermostat, bonus heaters, heat exchangers, stack damper, electronic air cleaners, blower motors, belts or controls on warm air furnaces used in conjunction with air conditioning. Frozen lines on outside tanks.
- 8) You are responsible for providing access for us to all concealed or hidden components of the heating system, for any and all repairs or replacements that arise out of our need to have access to the components, including as examples walls, partitions, floors, ceilings, chimneys, entryways, etc.
- 9) This plan does not cover general plumbing, household wiring, walls, or other structural portions of any building and chimneys, or the repair, replacement, renovation or movement of any of the foregoing. This Plan also does not cover any system that contains antifreeze, and does not cover the replacement of loss of antifreeze for any reason.
- 10) Combination solid fuels/oil units and wood or coal add-on units are not covered by the Plan at any time. Cleaning of domestic hot water tankless coils, of hot air ducts or baseboards are not covered by the Plan. This Plan does not cover Timken burners or Central A/C that is part of the heating system.
- 11) We are not responsible for the discovery, handling, treatment, removal, or safety of any asbestos or equipment containing asbestos.
- 12) This Plan does not cover the repair or replacement of any fuel oil line or lines between your oil storage tank and your oil burner or fuel pump.
- 13) We are not responsible for any additions to your heating oil system that are not a part of your heating system as initially approved by us, nor will we assume any responsibility for any oil burner serviced by any one other than the duly authorized personnel of this Company.
- 14) We cannot accept low pressure burners nor obsolete oil burners for which parts are abnormally costly and difficult to obtain.
- 15) This Plan covers residential heating units only.
- 16) While we are equipped to provide emergency service to you, we will not be liable for any delay or failure to supply service or material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description including personal injury.
- 17) Any cleaning requiring more than 3 hours will be billed at our standard hourly rate.
- 18) **THIS PLAN DOES NOT COVER AND WE ARE NOT RESPONSIBLE FOR ANY DAMAGES, INCLUDING ENVIRONMENTAL DAMAGE, ARISING OUT OF ANY LEAKAGE OR SPILLAGE FROM ANY OIL LINES, OIL TANKS, OR ANY OTHER PART OF YOUR HEATING SYSTEM, INCLUDING, FOR EXAMPLE, LEAKING PUMP SEALS, PARTS, OR DEVICES. WE WILL NOT IN ANY EVENT BE LIABLE, AND WE DISCLAIM ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO OR ARISING FROM ANY LEAKAGE, SPILLAGE, OR OTHER ESCAPE OF HEATING OIL OR ANY OTHER LIQUID FROM THE HEATING OIL TANK, OIL LINES, OR ANY PART OF YOUR HEATING OIL SYSTEM FOR ANY REASON WHATSOEVER. THIS PLAN DOES NOT COVER AND WE WILL NOT BE LIABLE FOR CONTAMINATION OF SOIL OR OTHER PROPERTY DAMAGE OR PERSONAL INJURY.**